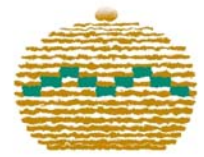


Hospitality & Tourism Career Institute



COOK INLET
TRIBAL
COUNCIL, INC.

OTHER COURSES OFFERED:

- ALASKA HOST/CULTURAL HOST
- BARISTA/ALASKA HOST
- HOTEL FRONT DESK/CULTURAL HOST
- WARRANTY OF EMPLOYABILITY
- CULINARY ARTS/SERVSAFE
- ENTREPRENEURSHIP/ALASKA HOST



YOU WILL RECEIVE AN
INDUSTRY RECOGNIZED

CERTIFICATE UPON
COMPLETION OF EACH COURSE

COOK INLET TRIBAL COUNCIL, INC.
HOSPITALITY AND
TOURISM CAREER INSTITUTE
3600 SAN JERONIMO DRIVE
THIRD FLOOR
ANCHORAGE, AK 99508
PHONE: (907) 793-3280
WWW.CITCI.COM

Free to Alaska Natives and American Indians

18 years and older

Advance Registration Required

Alaska Host/Cultural Host

Earn two certificates for your resume!

Alaska Host seminar includes the following topics:

- Developing good customer service skills
- The importance of the visitor industry in Alaska
- The value of a customer to the employer
- Handling customer concerns
- Communicating professionally and effectively

Cultural Host seminar includes the following topics:

- The five main Alaska Native groups and regions
- Cultural similarities among all groups
- The importance of oral traditions today
- Presentations on Alaska Native cultures

This three-day class includes a job shadow to a local business to learn how to create a quality customer service experience.

**PHONE: (907) 793-3280
www.citci.com**